

United States Postal Service®

INDUSTRYALERT

January 16, 2018

Want a Package Redelivered? Scan the QR Code Using Your Smart Device!

The Postal Service has renamed and redesigned one of its most used forms--PS Form 3849, *Delivery Notice/Reminder Receipt*. The new name of the form is "**We ReDeliver for You!**"

The redesigned form is user friendly for customers, clerks, and carriers. The revisions allow us to provide more detailed information to customers regarding delivery attempts. The form comes in different colors – peach for Monday through Saturday deliveries and yellow for Sunday. These changes are a result of improved technology and the ever-changing needs of our customers. The revised form will be used nationwide beginning January 21 (see front and back images of current and redesigned forms below).

The new form contains a Quick Response (QR) Code, a new option that simplifies scheduling redelivery for customers with a smart device. Users can scan the QR Code using an Android or iOS device to access www.usps.com/redelivery, and select the redelivery date for the item(s). It's that easy --**We ReDeliver for You!**

Current Form PS 3849 Delivery Notice/Reminder Receipt

The image shows the current PS Form 3849, which is a yellow form. It is divided into several sections: 'Sorry We Missed You We ReDeliver for You' (top left), 'Delivery Section' (top right), 'Notice Left Section' (middle right), and 'Delivery Section' (bottom right). The form includes fields for 'Item is at', 'Available for Pick-up After', 'Time', 'Sender's Name', 'Signature', 'Printed Name', and 'Delivery Address'. It also features a QR code and a barcode at the bottom right. The form number 'PS Form 3849, July 2013' is visible in the bottom left corner.

Redesigned PS Form – We ReDeliver for You!

The image shows the redesigned PS Form 3849, which is a peach-colored form. It is divided into two main sections: 'Sorry we missed you while you were out.' (left) and 'Choose app option for redelivery or pickup.' (right). The left section includes a QR code and a barcode. The right section includes a list of instructions for redelivery or pickup, a 'Delivery Section' with fields for 'Signature', 'Printed Name', and 'Delivery Address', and a barcode at the bottom. The form number 'PS Form 3849, January 2018' is visible in the bottom left corner.

Please visit us on the USPS [Industry Outreach](http://www.usps.com/industryoutreach) website.
Thank you for your support of the United States Postal Service.
-Industry Engagement & Outreach/USPS Marketing

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.